

NEED SPECIAL HELP FOR WINTER ENERGY BILLS? Learn about the Minnesota Cold Weather Rule (CWR) and guidelines for program qualifications.

Minnesota winters present many challenges. For residents, heating bills may present one of those challenges. The State of Minnesota set up the Cold Weather Rule to provide some protection from having your utilities completely disconnected during the winter months of **October 15 through April 15**.

You have the right to a mutually acceptable payment schedule with the City. This payment schedule will cover your existing bill plus the current costs during the payment schedule period. Payment arrangement failure will be subject to disconnection without further notice. If a payment schedule agreement cannot be reached you have the right to appeal, in writing, to the Utility. During the appeal your utilities will remain on. If you anticipate problems keeping your bill current, please call our office today at (651) 747-2413.

NOTE: A household may be over-income for EAP based on “3-month Max. Guidelines” even though the household’s yearly income is less than the “Annual Income”.

2019-2020 Energy Assistance Program Maximum Income Guidelines						
Based on 50% SMI or 110%* of federal poverty guidelines, whichever is greater.						
Household Size	Annual Income	3 month Max. Guidelines		Household Size	Annual Income	3 month Max. Guidelines
1	\$27,047	\$6,761		11	\$76,461	\$19,115
2	\$35,370	\$8,842		12	\$78,021	\$19,505
3	\$43,692	\$10,923		13	\$79,581	\$19,895
4	\$52,014	\$13,003		14	\$81,142	\$20,285
5	\$60,336	\$15,084		15*	\$82,702	\$20,675
6	\$68,658	\$17,164		16*	\$86,669	\$21,667
7	\$70,219	\$17,554		17*	\$91,531	\$22,882
8	\$71,779	\$17,994		18*	\$96,393	\$24,098
9	\$73,340	\$18,335		19*	\$101,255	\$25,313
10	\$74,900	\$118,725		20*	\$106,117	\$26,529

Below is a list of agencies who aid and assist households facing difficulties paying their utility bills.

- Community Action Partnership (CAP) (651) 645-6470
- Ramsey County Human Services (651) 266-4444
- Washington County Human Services (651) 430-6455
- Salvation Army Heat Share (651) 224-6946
- First Call for Help (651) 291-0211